



### **OUE Commercial REIT**

Presentation for Citi-REITAS-SGX C-Suite Singapore REITs & Sponsors Forum 27 August 2020



## **Important Notice**

This presentation should be read in conjunction with the announcements released by OUE Commercial REIT ("OUE C-REIT") on 23 July 2020 (in relation to its Financial Results for 2<sup>nd</sup> Quarter 2020).

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Investors should note that they will have no right to request the Manager to redeem their Units while the Units are listed on the Singapore Exchange Securities Trading Limited (the "SGX-ST"). It is intended that Unitholders may only deal in their Units through trading on the SGX-ST. Listing of the Units on the SGX-ST does not guarantee a liquid market for the Units.

The information and opinions contained in this presentation are subject to change without notice.



## Agenda

- Overview
- Financial Performance and Capital Management
- Commercial Segment
- Hospitality Segment
- Impact of COVID-19
- Appendices





### **Overview of OUE C-REIT**

One of the **Largest Diversified SGX-listed REITs** 

**Total assets under management** 

s\$6.8billion(1)

High quality prime assets

6 properties in Singapore and 1 property in Shanghai















More than 2 0 mil sq ft in net lettable area

**Strong Support OUE Group** 

47.8% stake(1)

**Investment Mandate** 

✓ Commercial √ Hospitality / Hospitality-related

(1) As at 30 June 2020



## **Milestones Since Listing**

Total assets under management increased by more than four-folds since listing in 2014

Transformative merger with OUE Hospitality Trust in 2019 created one of the largest diversified S-REITs

FY2019

FY2014
S\$1.6b
AUM



Listed on SGX-ST with two assets – OUE Bayfront and Lippo Plaza FY2015

S\$3.4b AUM



Maiden
acquisition
of One
Raffles
Place
(67.95%
effective
interest)

Established S\$1.5 billion Multi-Currency Debt Issuance Programme

## FY2016

S\$3.4b AUM

Completed
AEI to
upgrade
common
areas and
restrooms
at Lippo
Plaza
office tower

Commenced AEI at One Raffles Place Tower 1 to upgrade mechanical and engineering equipment

FY2017

#### S\$3.5b AUM

Debut issuance of \$\$150 million 3.03% fixed rate notes due 2020

#### S\$4.5b AUM

FY2018



Commenced AEI at One Raffles Place Shopping Mall with co-working operator Spaces anchoring the AEI

## **S\$6.8b AUM**



#### Merger by way of a trust scheme of arrangement (effective from 4 Sep 2019)









### **Premium Portfolio of Assets**

#### Strategically-located assets in the prime business districts of Singapore and Shanghai



Retail: 85.0%

Overall: 81.7%

RMB2,950.0m /

S\$579.3m<sup>(4)</sup> (S\$1,374 psf)

RMB50,409 psm GFA

Retail: 98.9%

S\$1,181.0m

(S\$2,954 psf)

Overall: 99.9%

Retail: 96.5%

Overall: 92.2%

S\$1,862.0m<sup>(3)</sup>

(S\$2,667 psf)

(2) As at 31 December 2019

Valuation(2)

(3) Based on OUB Centre Limited's 81.54% interest in One Raffles Place. OUE C-REIT has an indirect 83.33% interest in OUB Centre Limited held via its wholly-owned subsidiaries

S\$493.0m

(S\$3,904 psf)

S\$1,228.0m

(S\$1.1m / key)

S\$497.0m

(S\$0.9m / key)

(4) Based on SGD:CNY exchange rate of 1:5.092 as at 30 June 2020

S\$912.0m

(S\$1,719 psf)

Retail: 93.6%

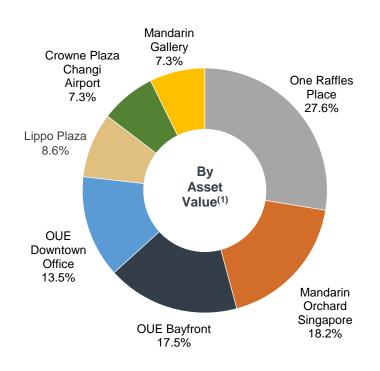
Overall: 91.6%

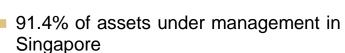
S\$6,752.3m

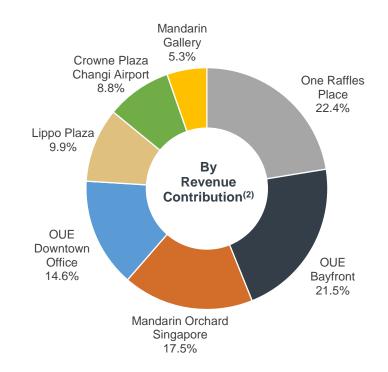
<sup>(1)</sup> Committed Occupancy as at 30 June 2020



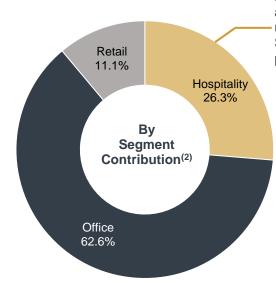
## **Portfolio Composition**







No single asset contributes more than 22.4% to total revenue



Hotel master lease agreements provide minimum rent of **\$\$67.5 million** per annum<sup>(3)</sup>

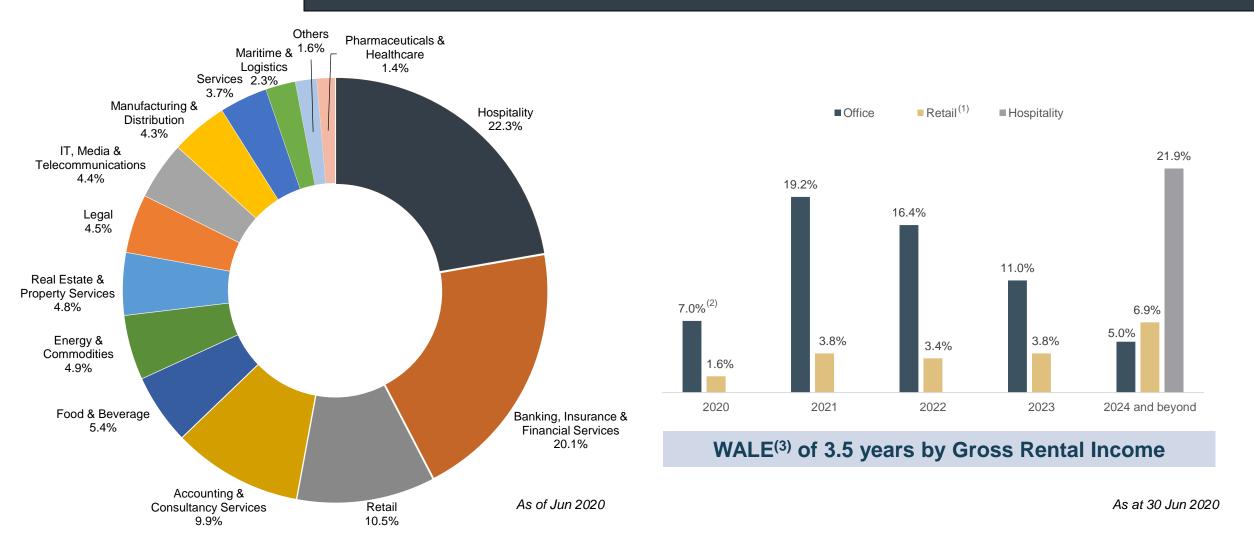
Hospitality segment revenue was supported by the minimum rent under the hotels' respective master lease agreements

Commercial segment comprises the office and/or retail contribution from OUE Bayfront, One Raffles Place (67.95% effective interest), OUE Downtown Office, Lippo Plaza (91.2% strata interest) and Mandarin Gallery

- (1) Based on independent valuations as at 31 December 2019 and SGD:CNY exchange rate of 1:5.092 as at 30 June 2020
- (2) For 2Q 2020
- (3) Mandarin Orchard Singapore and Crowne Plaza Changi Airport's master lease agreements are subject to a minimum rent of S\$45.0 million and S\$22.5 million per annum respectively, totalling S\$67.5 million per annum



## Tenant Base and Portfolio Lease Expiry Profile



Note: Tenant by trade sector is based on gross rental income excluding any provisions of rental rebates

- (1) Refers to contribution from Mandarin Gallery and all other retail components within OUE C-REIT's portfolio
- (2) Post the quarter-end, 2.9% of office gross rental income remains to be renewed for the balance of 2020
- (3) "WALE" refers to the weighted average lease term to expiry. Based on committed tenancies and excludes turnover rent





## **Key Highlights**

Financial
Highlights

2Q 2020 Revenue 2Q 2020 Net Property Income 1H 2020 Amount Available

1H 2020 Distribution<sup>(1)</sup>

S\$64.3m

S\$50.4 m

S\$68.3m

for Distribution

S\$54.5m

▲ 23.9% YoY

▲ 23.7% YoY

▲ 40.6% YoY

▲ 12.1% YoY

#### Portfolio Performance

Commercial Segment<sup>(2)</sup> Committed Occupancy Singapore Office Rental Reversions Gross Rental Income Due for Renewal for Balance of 2020

91.6%

6.8% - 14.8%

5.8%

2Q 2019: 94.5%

## Capital Management

Aggregate Weighted Average Leverage Cost of Debt

% Fixed Rate Debt

Issued in June 2020

40.1%

3.1%

80.7%

**S\$100.0**m

2Q 2019: 39.3%

2Q 2019: 3.5%

2Q 2019: 76.1%

4.0% Notes due 2025

 $<sup>(1) \</sup>quad \text{After retention of $\$$13.8 million, of which $\$$3.0 million is for ongoing working capital requirements}$ 

<sup>(2)</sup> Commercial segment comprises OUE Bayfront, One Raffles Place (67.95% effective interest), office components of OUE Downtown ("OUE Downtown Office"), Lippo Plaza (91.2% strata interest) and Mandarin Gallery



## **Summary of Results – 2Q 2020 & 1H 2020**

	2Q 2020 (S\$m)	2Q 2019 (S\$m)	Change (%)	1H 2020 (S\$m)	1H 2019 (S\$m)	Change (%)
Revenue	64.3	51.9	23.9	142.0	107.2	32.4
Net Property Income	50.4	40.8	23.7	112.5	84.3	33.4
Amount Available for Distribution	30.7	22.5	36.0	68.3	48.6	40.6
Distribution to Unitholders				54.5	48.6	12.1
Distribution per Unit				1.00 <sup>(1)</sup>	1.68 <sup>(2)</sup>	(40.5)

- Net property income in 2Q 2020 and 1H 2020 of S\$50.4 million and S\$112.5 million respectively, was higher YoY due primarily to contribution from Mandarin Gallery, Mandarin Orchard Singapore and Crowne Plaza Changi Airport upon completion of the merger with OUE Hospitality Trust in 2019. This increase was partially offset by provision for rental rebates to tenants
- Amount available for distribution of S\$30.7 million in 2Q 2020 and S\$68.3 million in 1H 2020 were respectively higher YoY
- In view of continued uncertainties posed by the COVID-19 pandemic, S\$13.8 million of distribution was retained to preserve financial flexibility. Consequently, 1H 2020 distribution to Unitholders was S\$54.5 million, 12.1% higher YoY

<sup>(1)</sup> Based on 5,415 million Units in issue and to be issued as at 30 June 2020

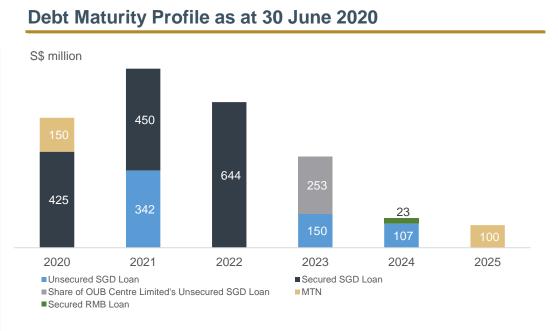
<sup>(2)</sup> Based on 2,872 million Units in issue and to be issued as at 30 June 2019



## **Capital Management**

- Issued S\$100 million 4.0% notes due 2025 on 24 June 2020 to refinance existing borrowings
- Balance of 2020 debt to be refinanced ahead of maturity, with average cost of debt expected to remain stable
- With 80.7% of debt on fixed rate basis, earnings are mitigated against interest rate fluctuations

	As at 30 Jun 2020	As at 31 Mar 2020
Aggregate Leverage	40.1%	40.2%
Total debt	S\$2,644m <sup>(1)</sup>	S\$2,656m <sup>(2)</sup>
Weighted average cost of debt	3.1% p.a.	3.2% p.a.
Average term of debt	1.8 years	1.9 years
% fixed rate debt	80.7%	76.6%
% unsecured debt	41.6%	40.7%
Average term of fixed rate debt	2.1 years	2.1 years
Interest coverage ratio <sup>(3)</sup>	2.8x	2.9x



- (1) Based on SGD:CNY exchange rate of 1:5.092 as at 30 June 2020 and includes OUE C-REIT's share of OUB Centre Limited's loan
- (2) Based on SGD:CNY exchange rate of 1:4.885 as at 31 March 2020 and includes OUE C-REIT's share of OUB Centre Limited's loan
- (3) Interest coverage ratio as prescribed under Appendix 6 of the Monetary Authority of Singapore's Code on Collective Investment Schemes (last revised on 16 April 2020).





## Portfolio Performance – Commercial Segment 2Q 2020 & 1H 2020

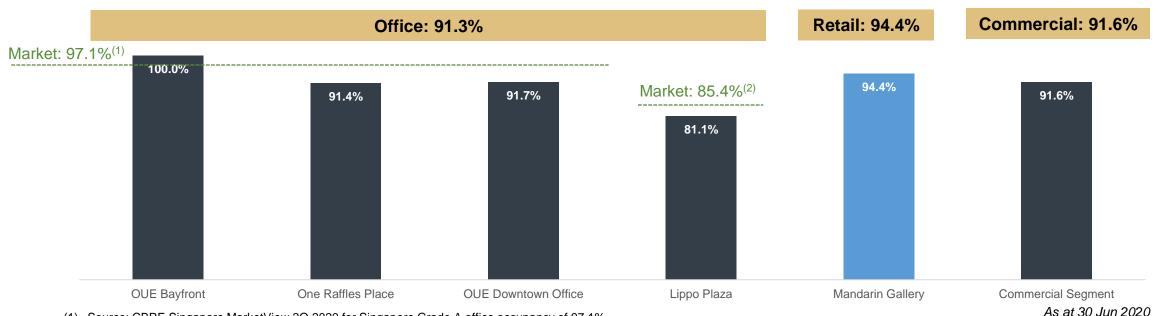


- The lower YoY performance in revenue and net property income was mainly due to provisions for rental rebates extended to tenants to cushion the impact of business disruption caused by COVID-19 pandemic
- Rental rebates committed to commercial tenants to date amount to approximately S\$13.8 million



## **Commercial Segment Occupancy**

- Commercial segment committed occupancy declined 2.7 percentage points ("ppt") quarter-on-quarter ("QoQ") to 91.6% as at 30 June 2020
- In Singapore, committed office occupancy eased 2.0 ppt QoQ to 93.7% as the weak economic outlook dampened leasing momentum, compounded by the suspension of leasing activities during the circuit breaker period
- Mandarin Gallery's committed occupancy fell 3.4 ppt QoQ to 94.4% due to continued operating challenges facing the retail segment amidst the pandemic situation
- Lippo Plaza's committed office occupancy declined 4.7 ppt QoQ to 81.1% as demand continued to be weak due to persistent business uncertainty exacerbated by COVID-19

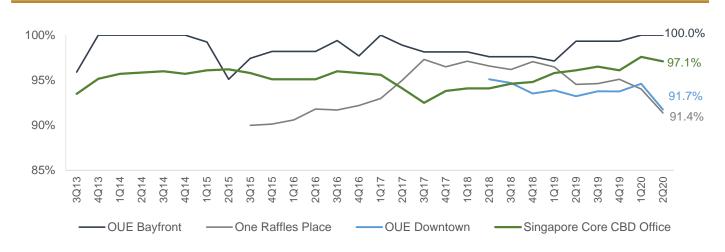


- (1) Source: CBRE Singapore MarketView 2Q 2020 for Singapore Grade A office occupancy of 97.1%
- (2) Source: Colliers Shanghai Office Property Market Overview 2Q 2020 for Shanghai CBD Grade A office occupancy of 85.4%

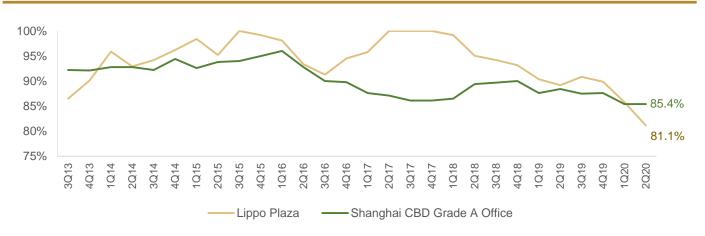


## Office Segment Occupancy

#### **Singapore**



#### Shanghai



Source: CBRE, Colliers Shanghai



### **Committed Office Rents In Line Or Above Market**

- Singapore office properties continued to achieve rents which were in line or above their respective market rents
- Continued to record positive rental reversions across Singapore office properties in 2Q 2020, ranging from 6.8% to 14.8%

	Average Expired	Committed Rents <sup>(1)</sup>	Sub-market	Comparable Sub-market Rents	
2Q 2020	Rents	Committee Rents."	Sub-market	Colliers <sup>(2)</sup>	Savills <sup>(3)</sup>
Singapore					
OUE Bayfront	S\$11.50	S\$13.20	New Downtown/ Marina Bay	S\$11.98	S\$12.98
One Raffles Place	S\$8.89	S\$8.80 - S\$10.20	Raffles Place	S\$10.29	S\$10.17
OUE Downtown Office	S\$7.32	S\$8.00 - S\$8.80	Shenton Way/ Tanjong Pagar	S\$10.43	S\$8.91 – S\$9.26
Shanghai					
Lippo Plaza	RMB9.73	RMB5.50 – RMB10.90	Puxi	RMB8.83	RMB10.40 <sup>(4)</sup>

<sup>(1)</sup> Committed rents for renewals and new leases

<sup>(2)</sup> Source: Colliers Singapore Office Quarterly 2Q 2020 for Singapore comparable sub-market rents; Colliers Shanghai Office Property Market Overview 2Q 2020 for Shanghai comparable sub-market rents

<sup>(3)</sup> Source: Savills Singapore Office Briefing 1Q 2020 for Singapore comparable sub-market rents; Savills Shanghai Office Market in Minutes Update 1Q 2020 for Shanghai comparable sub-market rents

<sup>(4)</sup> Shanghai Grade A office rent for prime districts of Nanjing Road West, Huaihai Middle Road and Lujiazui as defined by Savills



## **Average Passing Rents**



 Average passing office rent for all Singapore office properties improved as of June 2020 due to consecutive quarters of positive rental reversions

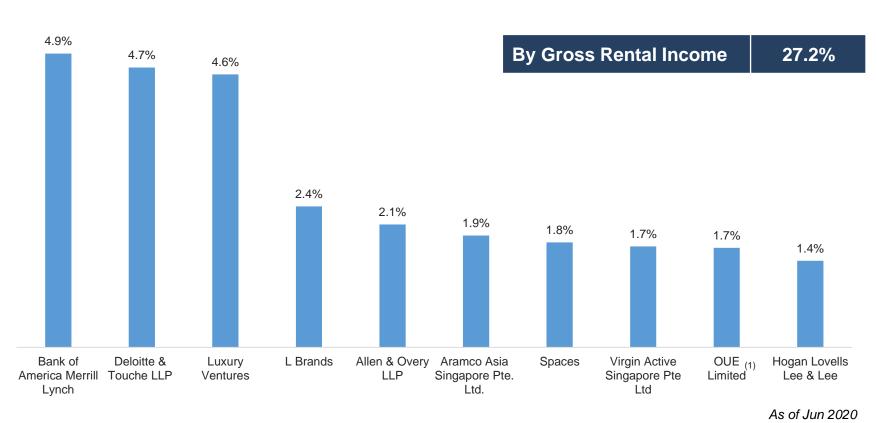
 Lippo Plaza's average passing office rent was stable at RMB9.64 psm/day as of June 2020

 Average retail rent at Mandarin Gallery remained stable



## **Top 10 Tenants – Commercial Segment**

#### **Top 10 Tenants**

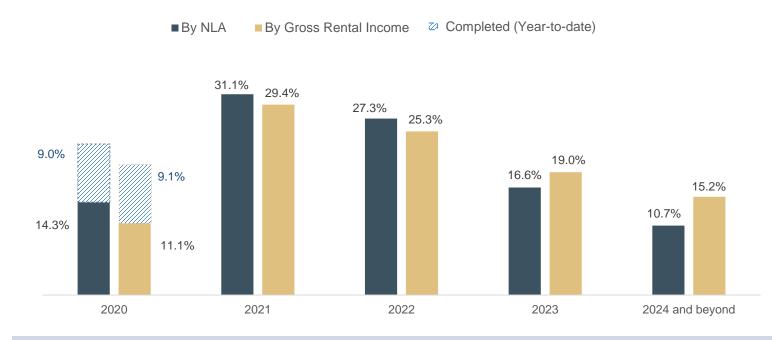


<sup>(1)</sup> Including the hotel master lease arrangements for Mandarin Orchard Singapore and Crowne Plaza Changi Airport, where OUE Limited is the master lessee, OUE Limited's contribution to the portfolio by gross rental income is 23.5%



## Lease Expiry Profile - Commercial Segment

■ 11.1% of OUE C-REIT's commercial segment gross rental income is due for renewal for the rest of 2020. This has been reduced to 5.8% post the quarter-end



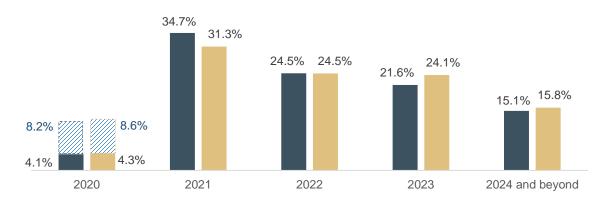
WALE of 1.9 years by NLA<sup>(1)</sup> and 2.2 years by Gross Rental Income

As at 30 Jun 2020

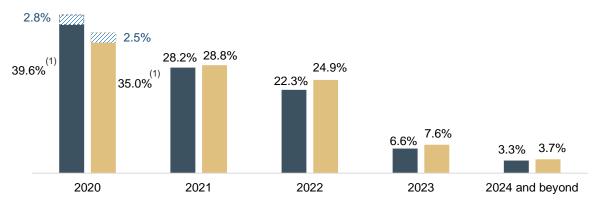


## Lease Expiry Profile by Commercial Property



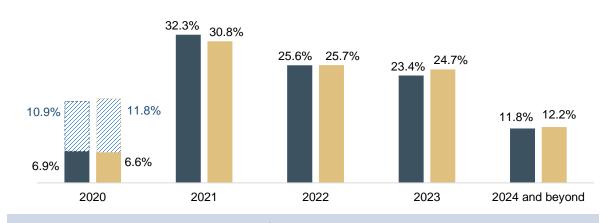


OUE Downtown Office WALE: 1.2 years (NLA); 1.3 years (GRI)

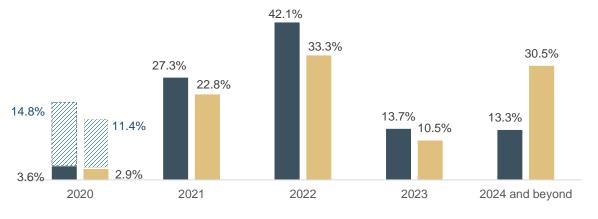


(1) Post the quarter-end, 8.3% of NLA and 8.6% of gross rental income remains to be renewed for the balance of 2020

One Raffles Place WALE: 2.1 years (NLA); 2.1 Years (GRI)



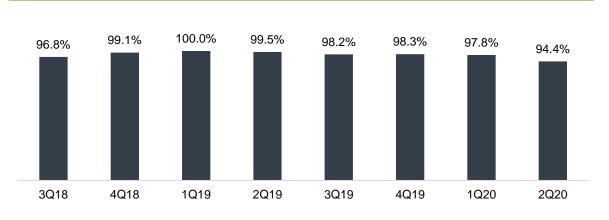
Lippo Plaza WALE: 2.3 years (NLA); 2.9 years (GRI)



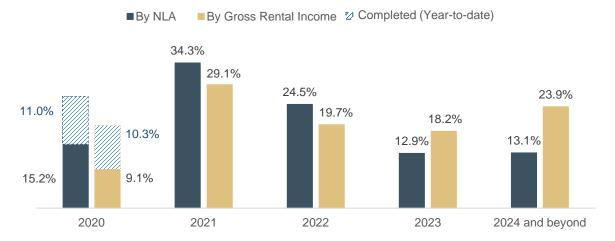


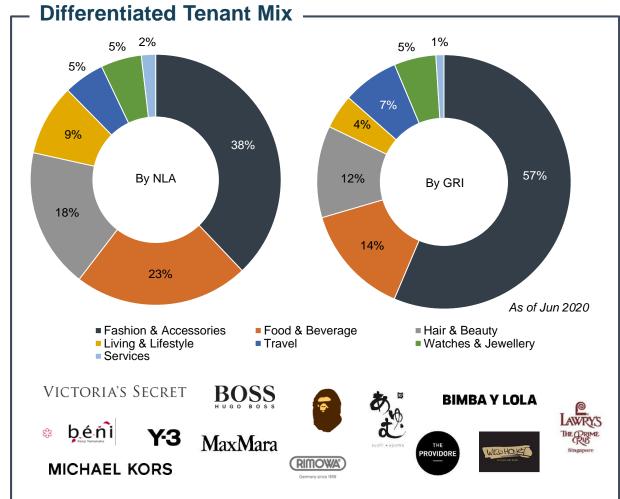
## **Mandarin Gallery – Stable Performance**

#### Committed Occupancy<sup>(1)</sup>



#### **WALE: 2.1 years (NLA); 2.7 Years (GRI**<sup>(2)</sup>**)**





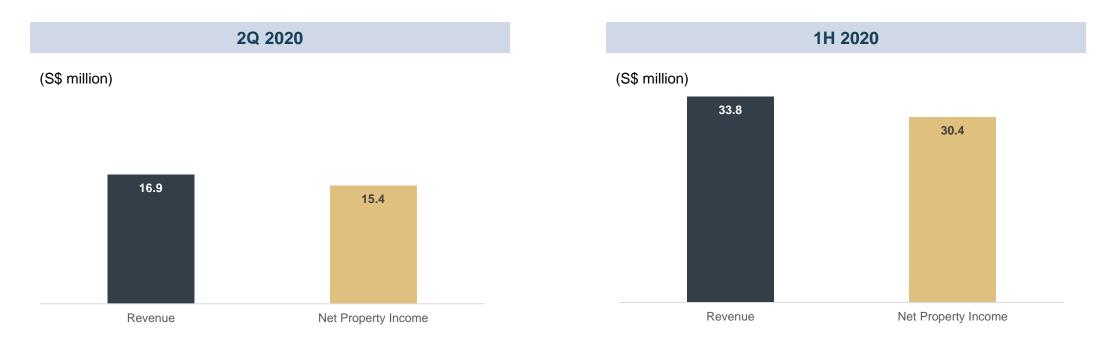
(1) Excludes pop-up stores

(2) Excludes turnover rent





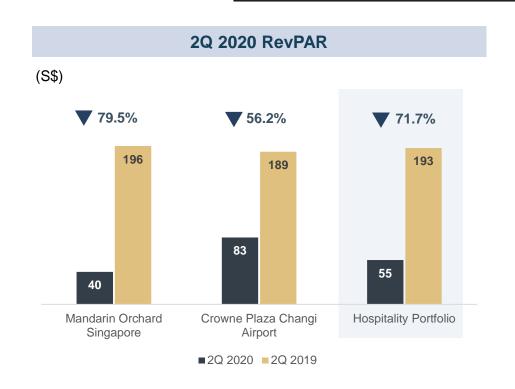
## Portfolio Performance – Hospitality Segment 2Q 2020 & 1H 2020

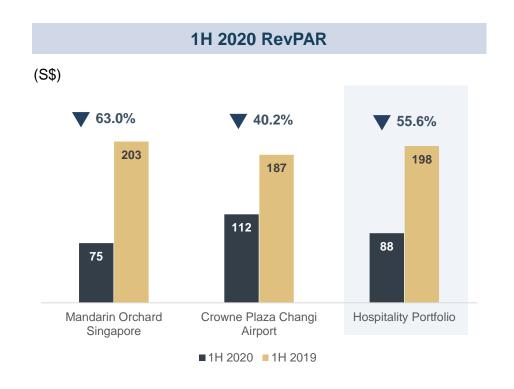


- Hospitality segment revenue for 2Q 2020 of S\$16.9 million and S\$33.8 million for 1H 2020 was the minimum rent under the master lease arrangements of the hotel properties
- OUE C-REIT's hotel properties have sought alternative demand sources such as healthcare and eldercare workers, inbound travellers serving out Stay-Home Notices, and workers affected by border shutdowns.



## Portfolio Performance – Hospitality Segment 2Q 2020 & 1H 2020





- For 2Q 2020, Mandarin Orchard Singapore's RevPAR declined 79.5% YoY to S\$40, while RevPAR for Crowne Plaza Changi Airport declined 56.2% YoY to S\$83. Hospitality segment RevPAR was 71.7% lower YoY in 2Q 2020 at S\$55.
- The relatively smaller decline in RevPAR for Crowne Plaza Changi Airport was due to additional demand from the air crew segment.



# Re-branding of Mandarin Orchard Singapore to Hilton Singapore Orchard



#### **Income assurance for Unitholders**

Downside protection from master lease throughout phased renovation and ramping-up period

~10% expected return on investment of approx. S\$90 mil on a stabilised basis





## Tenant Support Measures

#### SG Office (55.4% of Revenue)

- Passing on in full property tax rebate from the Singapore Government
- Eligible tenants have been extended flexible rental payment schemes

#### SG Hospitality (26.3% of Revenue)

Passing on in full property tax rebate from the Singapore Government

#### SG Retail (8.4% of Revenue)

- Passing on in full property tax rebate from the Singapore Government
- Various assistance schemes such as rental rebates, flexible rental payment and rental reductions have been extended to eligible tenants

#### Shanghai Office & Retail (9.9% of Revenue)

 Rental rebates and flexible payment schemes have been extended to eligible tenants

- Less than 10 tenants have invoked the COVID-19 (Temporary Measures) Act to defer rental payments
- Total relief commitment to tenants is S\$13.8 million to date
  - Includes provision for rental rebates to be extended to qualifying tenants under the New Rental Relief Framework for Small and Medium Enterprises ("SME") announced on 5 June 2020 by the Singapore Government<sup>(1)</sup>
  - Excludes an estimated S\$19.9 million of support from the Singapore Government, comprising property tax rebates and mandated share of SME relief

(1) "Ministry of Law Press Release, New Rental Relief Framework for SMEs, 3 June 2020 URL: https://www.mlaw.gov.sg/news/press-releases/new-rental-relief-framework-for-smes



### **Priorities for 2020**

#### **Operations**

- Flexible leasing terms to selected tenants to sustain occupancy and preserve cash flows
- Intensified frequency of cleaning and implemented various safe management measures to ensure a safe and clean environment for tenants and visitors
- Suspension of non-essential capital and operating expenditure across
   OUE C-REIT's properties

#### Capital Management

- Issued S\$100 million of 4.0% notes due 2025 for refinancing existing borrowings in June 2020. Balance of borrowings due in latter part of 2020 to be refinanced ahead of maturity. Average cost of debt is expected to remain stable
- Balance sheet remains healthy, with available credit facilities to tap on where necessary
- Asset values would need to correct by ~20%, before regulatory limit of 50% is reached

- Tenant retention through proactive lease management
- Focus on cost management and cash conservation, and maintaining financial flexibility
- Preserve sustainable long term returns for Unitholders

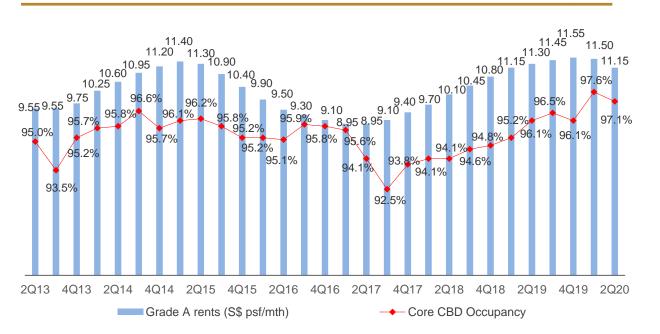




## **Singapore Office Market**

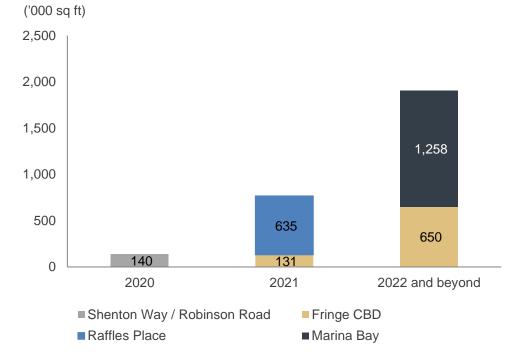
- Core CBD Grade A occupancy declined 0.5 ppt QoQ to 97.1% in 2Q 2020, while core CBD Grade A office rents corrected 3.0% QoQ to S\$11.15 psf/mth
- While the supply of new Grade A office space in the medium-term is limited, both occupancy and office rents are expected to come under pressure in view of subdued demand as occupiers focus on cost containment

#### Singapore CBD Grade A Rents and Occupancy



#### Note: Excluding strata-titled office Source: CBRE Research

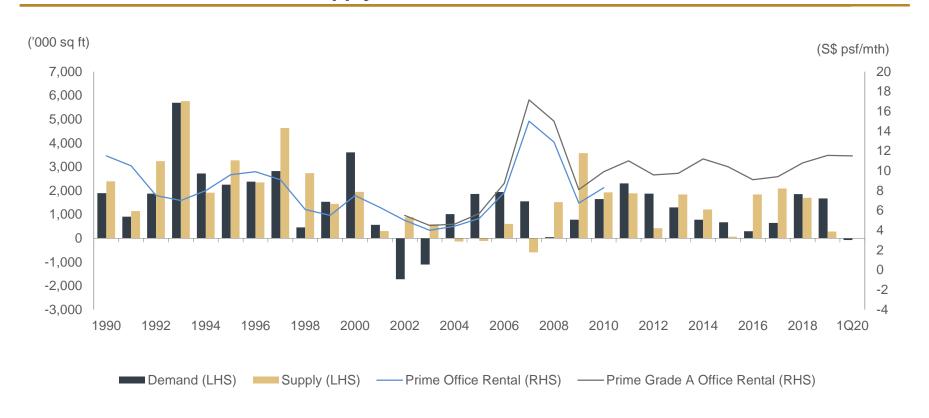
#### Office Supply Pipeline in Singapore (CBD and Fringe of CBD)





# Singapore Office Demand and Supply vs Office Rental

#### **Island-wide Office Demand, Supply and Office Rents**

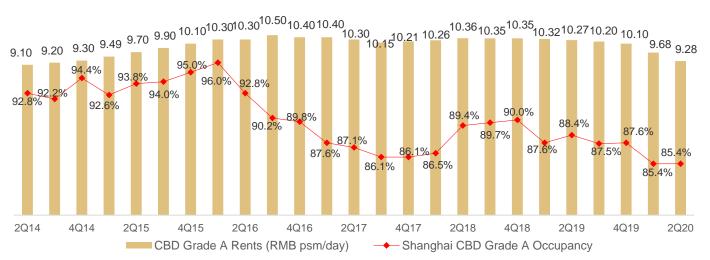


Source: URA statistics, CBRE Research 2Q 2011 was the last period where CBRE provided Prime Office Rental data. Prime Grade A office rental data not available prior to 1Q 2002

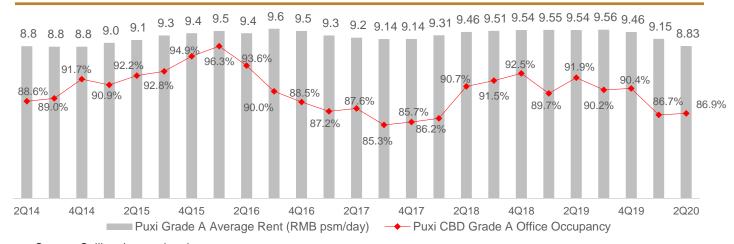


## **Shanghai Office Market**

#### Shanghai



#### **Puxi**



- Shanghai CBD Grade A office occupancy remained stable in 2Q 2020 at 85.4%.
   Rents declined 4.3% QoQ to RMB9.28 psm/day due to intense leasing competition among landlords
- Puxi Grade A office occupancy remained relatively stable at 86.9% as at 2Q 2020, while rents corrected a further 3.5% QoQ to RMB8.83 psm/day
- Given the significant office supply pipeline which only peaks in the medium term, the rental outlook is expected to remain subdued

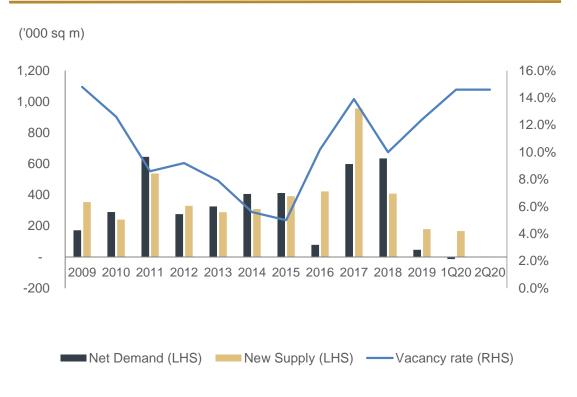
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Source: Colliers International

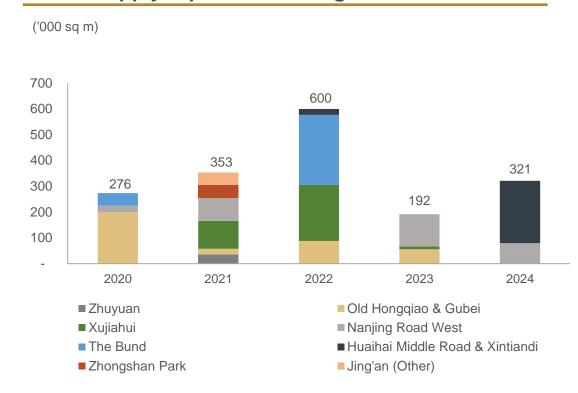


# Shanghai CBD Demand, Supply and Vacancy

## **Grade A Office Net Absorption, New Supply and Vacancy Rate**



#### Office Supply Pipeline in Shanghai CBD



 Shanghai CBD Grade A office supply expected to abate after 2022

Source: Colliers International

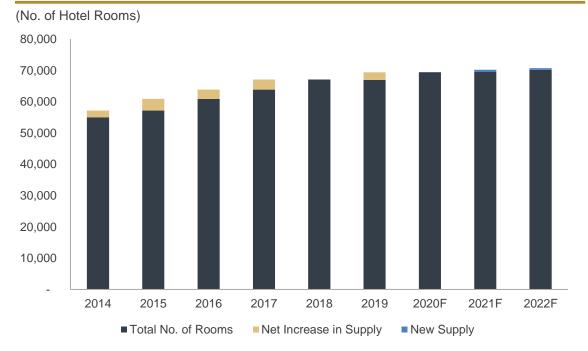


## **Singapore Hospitality Market**

- For Jan to Jun 2020, due to restrictions on inbound short-term visitors to stem the spread of COVID-19, Singapore visitor arrivals have fallen 71.4% YoY to 2.7 million
- Top source markets saw major declines led by China (-81.4% YoY), Indonesia (-70.2% YoY), India (-77.1% YoY), Malaysia (-74.9% YoY) and Australia (-62.1%)
- The World Tourism Organisation (UNWTO) has forecasted a 58-78% annual decline in international tourist arrivals worldwide due to COVID-19



#### Singapore Hotel Supply





## Singapore Hospitality Market – Investment in Tourism

#### **Strong Leisure and Events Calendar**



















### вс

#### **Tourism Investment**

Greater Flight Connectivity New and increased flights to key markets of China, India, Japan and USA

Partnerships to drive visitor arrivals
STB, CAG and Royal Caribbean collaborated on a new multimillion-dollar fiveyear tripartite marketing partnership to promote fly-cruises. The collaboration is
expected to bring some 623,000 international fly-cruise visitors to Singapore and
generate over S\$430 million in tourism receipts between end-2019 and 2024

Source: Singapore Tourism Board, Changi Airport Group and Singapore Airlines Media Releases

#### **Upcoming Attractions and Developments**





Sentosa Redevelopment (~2030) Merlion Gateway (2021)

Expansion of Marina Bay Sands to include a 15,000-seat arena, a luxury hotel tower and additional MICE space

Jurong Lake District developmental project (~2026)

#### **Mandai Nature Precinct**

- Rejuvenation of Mandai into an integrated nature and wildlife destination
- New developments include the Bird Park, Rainforest Park and a Nature Resort

#### **Jurong Lake District (JLD)**

- Set to become the largest commercial and regional centre outside Singapore's CBD
- A new tourism development consisting of an attraction, retail, F&B, entertainment, hotel and open public spaces is envisioned to support JLD's position as a 'must visit' leisure and recreational cluster



### **Hotel Master Lease Details**









Property	Mandarin Orchard Singapore	Crowne Plaza Changi Airport		
No. of Guestrooms	1,077	563		
Master Lease Rental	Variable Rent Comprising Sum of: (i) 33.0% of MOS GOR <sup>(1)</sup> ; and (ii) 27.5% of MOS GOP <sup>(2)</sup> ; subject to minimum rent of S\$45.0 million <sup>(3)</sup>	Variable Rent Comprising Sum of: (i) 4% of Hotel F&B Revenues; (ii) 33% of Hotel Rooms and Other Revenues not related to F&B (iii) 30% Hotel GOP; and (iv) 80% of Gross Rental Income from leased space; subject to minimum rent of S\$22.5 million <sup>(3)</sup>		
Master Lessee	OUE Limited	OUE Airport Hotel Pte. Ltd. (OUEAH)		
Tenure	<ul> <li>First term of 15 years to expire in July 2028</li> <li>Option to renew for an additional 15 years on the same terms and conditions</li> </ul>	<ul> <li>First term of Master Lease to expire in May 2028</li> <li>Option to renew for an additional two consecutive 5-year terms</li> </ul>		
	FF&E Reserve	Capital Replacement Contribution		
	3% of GOR	<ul> <li>Aligned with hotel management agreement between OUEAH and IHG</li> <li>Generally at 3% of GOR</li> </ul>		

- (1) GOR: Gross operating revenue
- (2) GOP: Gross operating profit
- (3) The rental under the master lease will be the minimum rent if the amount of variable rent for that operating year is less than the amount of minimum rent





**Thank You**